

INTEGRATED SYSTEM POLICY

The Plain Concepts Group understands that, in the software development sector and the application of information and communication technologies to the business world, constant innovation, the improvement of environmental impacts and the development of new products and services based on R + D + i projects, is an obligation in order to offer its stakeholders sustainable services and of the highest quality, and to be a reference company in the sector, both for customers and for competing companies.

1. Our Vision

The Management of the Plain Concepts Group is fully involved in the activities carried out by all areas of the company and has the **vision** of offering innovative solutions that help companies with the adoption of new technologies aimed at improving their productivity and processes.

The Integrated Management System pursues the adequate protection of the processes and the information generated in the development of its business activity, understanding that the results of these can only be achieved by maintaining a planned and continuous investment in both economic and human resources.

Therefore, the management and the entire structure of the Group understand this effort as necessary, in order to achieve the total satisfaction of its stakeholders and the personal and professional development of all the company's workers.

To be the leading technology company in our sector recognized for our technical excellence and the development of our human capital.

2. Our Mission

The mission of our Group is to detect needs and offer personalized, innovative, sustainable, attractive and quality solutions for all types of digital needs, always incorporating the latest technology available through the management and *effective control of the processes involved, as well as the analysis and management of existing risks.*

3. Our Values

Cthempromiso

We are committed to ensuring that Plain Concepts adapts to the economic, technological and environmental evolution of markets and society. Always promoting a safe, stable and equal opportunity work environment.

All this thanks to our compliance with current regulations on quality, environment, information security, privacy, and others that affect the assets of Plain Concepts.

Diversity

We believe that different experiences and backgrounds bring more perspectives that contribute to new ideas for collaborating on solving problems by driving innovation.

Innovation

We adapt and adopt the latest technological changes, accompanying our clients through their innovation and transformation processes.

Passion for technology

We provide the highest level of detail, creativity and quality to our customers. We promote the continuous improvement of the processes defined in our integrated management system in order to achieve the best sustainable performance of our processes.

Pride of belonging

In addition to technical excellence, what makes us unique are our employees. Our team is the fundamental pillar of our company. We care about a person's gifts regardless of gender, race, religion, nationality...

Transparency

Communication and transparency are key pillars to achieve our goals in everything we do.

We work together with our customers from the beginning, to make sure we achieve our goals.

We assess the risks in order to adopt the appropriate security measures/controls. And we protect, through controls/measures, assets against threats that may lead to security incidents.

Adaptability

We are versatile when it comes to adapting to the changing technological environment to overcome challenges and take care of the environment.

Environmental Responsibility: "Plain Green"

At Plain Concepts we promote the prevention of pollution in the activities we develop, as well as defend and bet on the protection and sustainable evolution of the environment to guarantee a better future for our employees and the society to which we belong.

Reliability

User adoption starts with fail-safe experiences. Long-term partnerships start with reliable and consistent service. We are deeply committed to achieving satisfaction and compliance with the requirements with all our stakeholders and thus earning their trust as in all the projects in which we collaborate.

Confidentiality

Always committed to ensuring the confidentiality, availability and integrity of the information derived from the activities of our Group.

4. CONCLUSION

Awareness, training and motivation of the staff of the Plain Concepts group, on the importance and development and implementation of an Integrated Management System and on their involvement in meeting the expectations of our customers and the protection of information, as well as the reference framework to establish the objectives of the Integrated Management System.

The Management undertakes to provide the financial, human and technical resources necessary to comply with this policy. The Management is responsible for defining and establishing objectives consistent with this Policy, which are analyzed and, where appropriate, reviewed, with a defined frequency.

This statement is made available to all our interested parties.

Revision: 02

Published date: September 26, 2022

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ISO TEAM | INTEGRATED MANAGEMENT SYSTEM

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